

Arazm Izadi

Las Vegas, NV | arazmizadi2@gmail.com

[linkedin.com/in/arazmizadi](https://www.linkedin.com/in/arazmizadi)

EDUCATION

WGU, Las Vegas

Bachelors of Cyber Security and Information Security

Expected Graduation: Fall 2027

Involvement: [Layer Zero](#)

Certifications: CompTIA A+, Google Course Certificates (Foundations of Cybersecurity, Play It Safe: Manage Security Risks, Connect and Protect: Networks and Network Security), ITIL 4 Foundations, Network + (In-Progress)

SKILLS

Languages: Python, HTML, CSS, JavaScript

Tools: Wireshark, Linux, Windows, macOS, Burp Suite, Nmap, Hex editors, Base64 Encoder/Decoder, VirtualBox

IT & Networking: Active Directory, TCP/IP, DNS, DHCP, Windows OS Deployment, Remote Troubleshooting

Security: Malware Remediation, System Hardening, Incident Response Basics

IT Support: OS deployment, Hardware Replacement, Software Troubleshooting, Data Recovery, End-User Support, Technical Documentation

WORK EXPERIENCE

Geek Squad – Advanced Repair Agent: Systems, Security, Hardware/OS, Customer-Facing Incident Response

Las Vegas, Nevada

Oct 2024 – Present

- Diagnose and resolve complex hardware, operating system, and software issues across Windows and macOS environments, ensuring system stability and data integrity
- Perform OS deployments, data recovery, malware removal, and hardware replacements following security and operational best practices
- Identify and remediate security threats including malware, system misconfigurations, and unauthorized software installations
- Apply structured troubleshooting methodologies to isolate root causes while managing multiple repair cases under time constraints
- Document system states, repair actions, and outcomes with precision to maintain traceability and accountability
- Communicate technical issues clearly to non-technical users, providing actionable guidance and preventative recommendations

PROJECTS

Home Network and IP Camera Configuration

- Set up and connected an IP camera to a residential network
- Assigned a static IP address for consistent connectivity
- Configured cloud and server storage for recorded footage

Home Server Build and Virtualization Lab

- Built a home server by assembling and configuring hardware components, including storage, memory, and system installation
- Troubleshooted system instability during setup and isolated the root cause to two faulty RAM sticks through testing and verification
- Installed Proxmox VE on my home server and created virtual machines, including an Ubuntu VM used to host a Minecraft server, while gaining hands-on experience with server hardware, virtualization, Linux administration, troubleshooting, and system maintenance.

Cybersecurity Labs / CTF Skills:

- Used hex editors to inspect and modify file data during CTF challenges
- Worked with Base64 encoding and decoding to analyze hidden or obfuscated data
- Practiced basic forensic, web, and network analysis skills through hands-on labs and CTFs